



HI-TECH CO. SYSTEMS

Company Profile



About Us...

HTCS is one of the fast-track high-end networking and service support companies based in Delhi. Our field of specialization includes Hardware procurement, AMC & FMS of Computers, networking, up-gradation, troubleshooting, internet consultancy, and much more. We offer high quality and cost effective services within the budget. We are the premier business partners of IBM, LENOVO, HP, COMPAQ & ACER for all their products and are also selling products like desktop / server / laptop / printers.

HTCS is a dynamic organization, providing end-to-end solutions in areas of total networking and software solutions for various businesses. We have moved up the value chain from being a key player providing customized Software Solutions to a "Solution Provider" offering integrated turnkey solutions in areas of Network integration and IT enabled services. Today, HTCS provides a full range of services that addresses your company's every need for integrated information. No matter what your platform is, or how complex are your technology needs are, HTCS has the expertise to drive both business and technology strategies forward.

The vast experience with varied clientele including large industrial / business houses, government and quasi-government organizations, has equipped HTCS, with the necessary knowledge base and best business practices to help engineer the right value proposition for all the business needs.

The value proposition offered by HTCS is simple, industry solid solutions backed by a team that cares and takes ownership of the business information system requirements.

Our Services...

HTCS has in-house capabilities and expertise to offer turnkey and integration solutions to its clients. We can be your Systems Engineer, Network Administrator, Helpdesk Technician, IT Consultant, Project Manager and much more. Our organization's primary goal is to become an extension of your company while providing you the value of a fully staffed corporate IT department.

Our services are completely customizable because we understand that each customer has unique needs specific to their Business and Operation Models. As we continue to expand our service portfolio, we currently provide services in the following areas:

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| <ul style="list-style-type: none"> ● <i>Complete IT Managed Services</i> ● <i>Server Management Services</i> ● <i>Mail / Message Management Services</i> ● <i>Backup & Recovery Services</i> ● <i>IT Audit Services</i> ● <i>Migration / Upgrade Services</i> ● <i>Antivirus Management Services</i> ● <i>Installation & Commissioning</i> | <ul style="list-style-type: none"> ● <i>IT Helpdesk Services</i> ● <i>Desktop Management Services</i> ● <i>Network Management Services</i> ● <i>IT Security Services</i> ● <i>IT Asset Management Service</i> ● <i>Staff Augment Services</i> ● <i>Disaster Management Services</i> ● <i>Sale and Rental of equipments</i> |
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Our Solutions...

Increasing Revenue, reducing Operational Costs, increasing Customer Satisfaction and effective use of information for competitive advantages are the key focus areas of every Business Organization. The focus has shifted from Techno-centric IT to Business-centric IT. Our partnership with our customers to provide innovative technology solutions, allows them to use Technology as a key driver in delivering Business Results, while deriving maximum Returns on their IT Investments. They are able to focus on their core business while leaving the Technology Establishment, which is the backbone of their business, in our expert hands.

Our Solutions include:

● *Project Solutions*

At HTCS, we are geared towards helping Corporate Companies share technology resources. Business networks are designed to fit the individual needs of every customer. Emphasis is given to the immediate requirements and maintaining the ability for future expansion. Everything we offer needs to be scalable; if we cannot multiply the solution with ease then we find another way to do it.

● *Consulting & Training Solutions*

Providing Training Solutions, Implementing appropriate knowledge Management and network solutions and value-added e-business applications can be challenging in today's rapidly changing IT environment. Rather than redirect valuable resources or expanding your hard-working staff, look to HTCS Network Consulting and Integration Services Team. Our experienced consulting professionals apply proven methodologies to help develop an end-to-end; multi-vendor network solution for your business and IT needs, for today and in the future.

● *IT & Network Strategies and Roadmap*

Determining your current and future networking needs can be a daunting task. HTCS will help you formulate a scalable network strategy, and will design a solution to meet those needs. No two networks are exactly alike; this requires our solutions to be customized to your specific needs. Our team of design consultants takes the time to understand your company by analyzing

Your existing infrastructure, cabling specifications, and inventory. Only then do we develop a conceptual design to fit your specific needs for data, image, and voice communications.

Implementation

Only highly trained network engineers can roll out new network software with the proper planning and oversight you require. Our engineers have you covered. System upgrades and operating system updates can bring your network down or cause network degradations if done incorrectly. HTCS's network engineers have the experience, education and expertise to make your network implementation painless.

VPN and Broadband Solutions

- *Virtual Private Networks (VPNs), On HCL, BSNL and Tulip's Backbone*
- *Broadband Internet access(Wireline /Wireless)*
- *Co-location Services*
- *Designing and deploying DR solutions*
- *Internet Telephony (Net2Phone)*

Support and AMC

At HTCS we are dedicated to helping you build your business with innovative technology, customized solutions and SUPERIOR CUSTOMER SERVICE. Superior Customer Service is about friendly, knowledgeable people dedicated to first call solutions. It's about a seven-day-a-week, round the clock commitment. We will exceed your expectations.

Total Implementation

HTCS customers require network installation, implementation, and upgrade services that assist them with getting to market quickly and cost effectively. The HTCS Total Implementation Solutions programs address timely deployment of network installation and implementation; provides skilled, global installation and implementation resources; and include resources with experience and expertise on emerging technologies.

The HTCS Total Implementation Solutions entails a large number of implementation solutions including but not limited to:

- LAN / WAN / MAN Networks
- IT Infrastructure Networks
- Software & Applications
- Industrial Automation Solution Networks
- SCADA systems networks

- PLC web server networks

As with the case of any complete IT Services Company, HTCS's Projects Team uses the capability of the in-house resources, be it Telecom, IT infrastructure, Software or Applications & Solutions, to cater to the project needs for any customer.

Performance and Availability

Taking full advantage of business opportunities and overcoming technical challenges begins by maintaining high performance levels, high availability, and high Quos levels. Primary need from an IT infrastructure is Availability and effective use i.e. performance. At HTCS we take up studies and consultancy for ensuring a comprehensive solution to these issues. Issues like Network performance and availability, Application tuning, Security and Data availability are issues that are taken up. HTCS provides expert advice on capacity planning, configuration management and software migration in addition to evaluations to improve performance and availability aspects of all applications, infrastructure and the network.

The vast experience with varied clients including MNCs, large industrial / business houses, government and quasi-government organizations has equipped HTCS with the necessary knowledge base and best practices to engineer the right value proposition for all your business needs.

Network Audit

Network Audit is a systematic approach of collecting network statistics and topology, using sophisticated tools to identify network problems, predicts performance with new applications and plan network capacity based on facts, enabling:

- § Detailed Knowledge of the network activity
- § Identifying pre-defined problem areas
- § General analysis of the Network
- § Specific analysis of specific problems
- § Recommendations for capacity planning

Growing the customer's business and delivering next-generation services depends on the ability to first understand and then design and plan to expand the network, migrate to new services, and converge voice, video, and data - all while efficiently scaling and deploying diverse and complex technologies.

Network Optimization

HTCS takes up a comprehensive study of networks that focuses on optimizing network infrastructure performance and increasing operational efficiency to help maximize business effectiveness and profitability. The concept builds upon device-level support with advanced network-level support and consultative proactive support that will help design, implement, operate, and optimize the network infrastructure. With the help of our experienced engineering support team, HTCS will help bridge technology and expertise gaps to enable the customer attain the highest return on investment (ROI) throughout the network infrastructure life cycle.

Network Availability

HTCS helps customers improve network availability, resiliency, and operational efficiency, saving both time and money. HTCS helps align business requirements with the level of network availability needed to support the business needs.

HTCS understands that the needs on this account have to be customized enough to benefit small customers and robust enough to scale for large customers. Whether the customer's network is a regulated voice-carrying, revenue-generating network or a small-business network that must reliably support back-office activities, this service offering can help customers achieve and maintain network availability requirements.

Network Security

Successfully implementing a comprehensive security solution has become increasingly strategic to business growth. To help ensure business is protected, security must be an intrinsic part of the network, implemented throughout the environment to address and alleviate a range of security threats.

HTCS services and support for Security and VPN products help you mitigate network security threats, help improve or maintain organizational productivity, and help reduce the total cost of ownership for the network security infrastructure.

Storage Solutions

HTCS has partnered with the leading storage solution vendors, integrators, and consultants to help the customer achieve business and storage strategies and goals. Qualified storage solution engineers design and deploy some of today's large storage solutions — they understand how to integrate a networked storage solution into the business, offering a solution that will help more quickly realize business and gain a competitive advantage.

HTCS helps you assess, plan, and design a complete storage solution and migration strategy, and implement and test your storage network. HTCS enables and recognizes partners with formal



Professional services practices that have the expertise to deliver planning, design, and implementation services for the most complex network environments. Storage solution partners also provide global, 24 x 7 technical support and technology investment protection that is critical to your storage solution operations. HTCS partners' technical support services are backed by technical expertise on the storage network through a structured coordinated support process for collaboration to resolve integrated product issues.

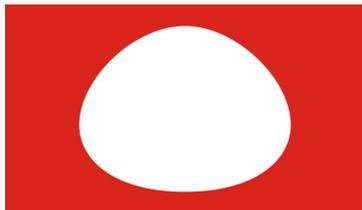
Our Partners ...

To cater the varied business needs of its well profiled customers, HTCS Net Solutions partners with some for the well known, internationally acclaimed brands, who are technology leaders, for various products & solutions to offer complete integrated solutions.

- § **IBM/HP/LENOVO/COMPAQ/ACER- Server,Desktop,Laptop**
- § **Aten-** KVM Products
- § **EICON-** S94, Bri, Pri, Leased line, VOIP and VPN solutions
- § **Cisco** –Routers, Switches, Firewall and other Data Products
- § **3 COM-** Managed and Un Managed Switches
- § **Nortel-** Managed and Un Managed Switches
- § **President-** Server and Network Racks
- § **Watch guard,Fortigate and Sonicwall** – Firebox Firewalls
- § **Netgear** - Switches and Wi-Fi solutions
- § **D Link** - Switches, Routers and Wi-Fi Solutions
- § **Microsoft** – Operating Systems and software
- § **APC/NUMERIC/NEXUS-** Online UPS Soutlion
- § **XPU-** Terminal Services
- § **TULIP-** VPN
- § **SYMENTEC/MC AFEE/TREND MICRO** - Corporate Antivirus and Firewall Solution
- § **SONY/EPSON** - Projectors, Laptops

Our Customers ...

Delivering Great Business value through Technology Services is our fundamental goal. Our success has been in providing compelling value propositions and tremendous improvement in IT Management and Operational Efficiencies to our Customers. Our dedication and focused delivery approach has won us many accolades from our customers.



Contact Us ...

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